



9. 退房 Check Out

Situational Conversation

- A: Fúwùtái ma? Wǒ xiǎng tuìfáng le.
服务台吗? 我想退房了。
Is this front desk? I want to check out.
- B: Hǎode, wǒ mǎshàng ràng fúwùshēng qù cháfáng.
好的, 我马上让服务生去查房。
OK, I will tell the waiter to check the room at once.
- A: Nǐ néng ràng fúwùshēng bāng wǒ ná yíxià xíngli ma?
你能让服务生帮我拿一下行李吗?
Can you ask the waiter to help me take the luggage?
- B: Dāngrán kěyǐ. Cháwán fáng, nǐ dào zǒngtái lái jiézhàng.
当然可以。查完房, 你到总台来结账。
Certainly. Come to the general service desk to check out.
- A: Nǐ hǎo! Wǒ shì èrlíngbā hào fáng de kèrén.
你好! 我是 208 号房的客人。
Hello! I am the guest in Room 208.
- B: Nǐ tuìfáng shì ma?
你退房是吗?
Do you want to check out?
- A: Shì de, zhè shì fángjiān yàoshì hé yājīntiáo.
是的, 这是房间要是和押金条。
Yes, this is the room key and deposit receipt.
- B: Hǎode, nǐ de zhàngdān dōu dào le, wǒ suàn yíxià.
好的, 你的账单都到了, 我算一下。
OK, your bills are all here, let me calculate.
- A: Wǒ de fáng shì yóu Tànsuǒ Gōngsī dìng de, yīnggāi yǒu zhékòu.
我的房是由探索公司订的, 应该有折扣。
My room is booked by the Tansuo Company, there should be discount.
- B: Duì, tāmen shì wǒmen fàndiàn de qiānyuē kèhù, dǎ liù zhé.
对, 他们是我们饭店的签约客户, 打六折。
Yes, they are the signatory customer of our hotel, enjoying 40% discount.
- A: Fángfèi, cānfèi, diànhuàfèi, yíòng duōshao qián?
房费、餐费、电话费, 一共多少钱?
Room rate, meal fare, telephone rate, how much is it totally?
- B: Sānqiān èrbǎi sìshí yuán, gěi nǐ fāpiào. Huānyíng yǐhòu zài lái!
三千二百四十元, 给你发票。欢迎以后再来!
3,240 yuan, here's the invoice. Hope to come again!





Key Words

1. Xínglǐ kěyǐ zài zhèlǐ jìcún ma ?
行李可以在这里寄存吗?
Can I deposit my luggage here ?
2. Fángjià li hán miǎnfèi zǎocān ma ?
房价里含免费早餐吗?
Is breakfast covered in the room rate ?
3. Néng bāng wǒ dìng ge chūzūchē ma ?
能帮我订个出租车吗?
Could you help me order a taxi ?

Words

退房	tuìfáng	v.	check out
结账	jiézhàng	v.	pay bill
马上	mǎshàng	adv.	at once
查房	cháfáng	v.	check the room
拿	ná	v.	take
行李	xínglǐ	n.	luggage
总台	zǒngtái	n.	general service desk
客人	kèrén	n.	guest
押金条	yājīntiáo	n.	deposit receipt
算	suàn	v.	calculate
探索公司	Tànsuǒ Gōngsī	n.	Tansuo Company
对	duì	adj.	yes
他们	tāmen	pron.	they, them
我们	wǒmen	pron.	we, us
签约客户	qiānyuē kèhù	n.	signatory customer
房费	fángfèi	n.	room rate
餐费	cānfèi	n.	meal fare
电话费	diànhuàfèi	n.	telephone rate
寄存	jìcún	v.	deposit
免费	miǎnfèi	adj.	free
早餐	zǎocān	n.	breakfast
欢迎以后再来!	Huānyíng yǐhòu zàilái i !		Hope to come again !

